

From the Audio-Visual Team

Have you had trouble with garbled or poor-quality sound while on a Zoom meeting?

We want to make sure that you have the best possible experience if you are joining us on Zoom, but it's difficult to troubleshoot individual problems remotely.

If you're having trouble, there are several variables to consider including:

- Is the operating system up to date on your device?
- Have you checked your audio settings?
- Do you have a strong internet connection?

Things to try:

1. Sign out and then come back into the meeting
2. Reboot your device
3. Try a different device
4. Check the Zoom website for troubleshooting tips, [Troubleshooting audio issues \(zoom.com\)](#)

Please contact av@quakingaspenquiltguild.org with any questions or concerns.